



Set up a roster tag to dial 9 from some locations but not others

Overview

For example, your primary and backup servers run in two different buildings. One building requires that the number 9 be dialed before outgoing calls. The other building does not. How do you set up the phone numbers in the VTS roster tag to deal with this?

Solution

This actually requires that the modem settings in Windows Control panel be configured properly.

On the computer that requires the 9:

1. In the Control Panel, go to Phone and Modem Options. (Figure 1)
2. Select the Dialing Rules tab and click the Edit button.
3. Make sure the Area Code is set.
4. In the appropriate boxes, enter the number 9 to access the outside line.
5. Click Apply and close.

In the VTS Roster tag: (Figure 2)

1. Change the phone numbers to the canonical form of the phone number.
i.e. + 1 (902) 555-1212

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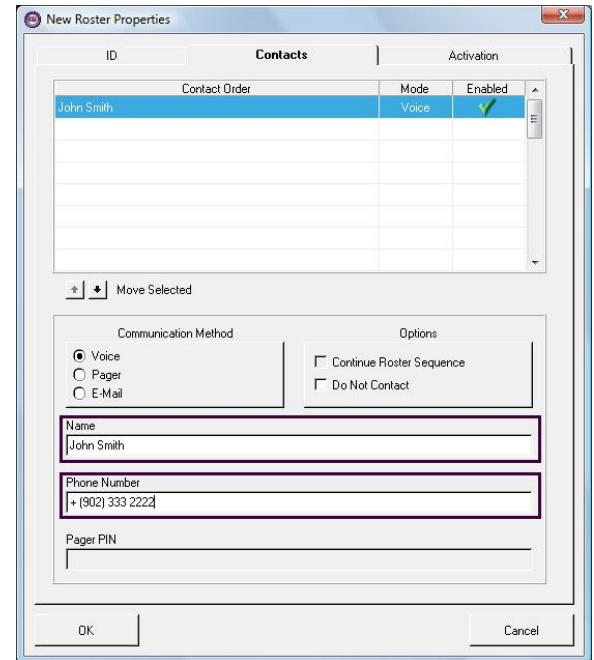


Figure 1

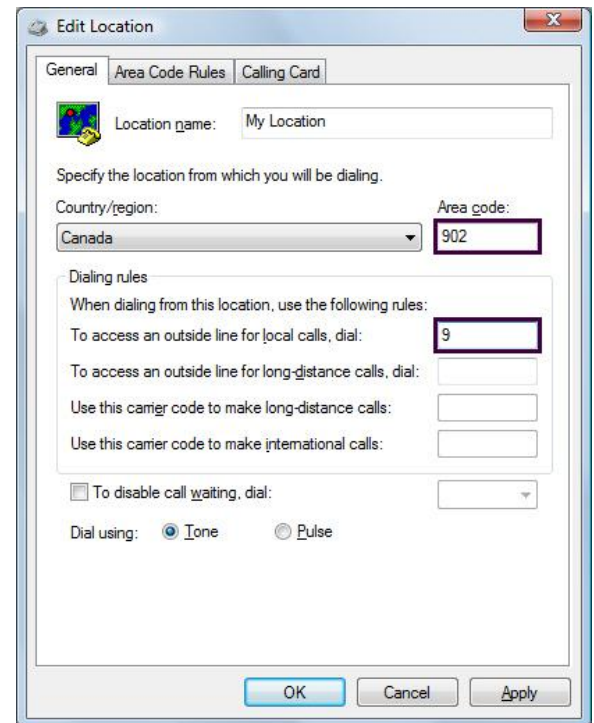


Figure 2