# Trihedral\_

# VTSCada Software for Monitoring & Control

Version 11.3

### **Instantly** Intuitive

VTScada removes frustration from every stage of the HMI / SCADA lifecycle; from pricing and licensing, to development, support, and upgrades.

# **Starting Shortly**

# Housekeeping



### Using the Interface

- Raising hands
- Downloading Handouts
- Submitting questions

	File View Help ⊕ - □⊡×
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	Sound Check
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	▼ Handouts: 4
	Brochure-VTScada-NewFeatures11-3.pdf
	Brochure-VTScada-WhatMakesItDifferent.pdf
	Brochure-VTScadaLIGHT.pdf
	Datasheet-VTScada.pdf
	▼ Questions 🖸
	Hi! The webinar will be begin soon.
	[Enter a question for staff]
	Send
	Intro to VTScada 11.3 – Cutting edge Features, Classic Benefits Webinar ID: 912-494-979
	🛞 GoToWebinar



# 2018 Training Schedule

TEL	RET	2	
2018	Course Type	Location	Registration Form
February 12 – 15, 2018	Operation & Configuration	Houston, TX	Express An Interest
February 26 – March 1, 2018	Operation & Configuration	Orlando, FL	<u>Express An Interest</u>
March 26 – 29, 2018	Operation & Configuration	Bedford, NS	<u>Express An Interest</u>
April 16 – 19, 2018	Operation & Configuration	Orlando, FL	<u>Express An Interest</u>
May 7 – 10, 2018	Advanced Configuration	Bedford, NS	<u>Express An Interest</u>
May 21 – 24, 2018	Operation & Configuration	New Orleans, LA	<u>Express An Interest</u>
July 16 – 19, 2018	Operation & Configuration	Bedford, NS	<u>Express An Interest</u>
August 13 – 16, 2018	Operation & Configuration	Orlando, FL	<u>Express An Interest</u>
August 20 – 23, 2018	Operation & Configuration	Dallas, TX	<u>Express An Interest</u>
September 24 – 27, 2018	Advanced Configuration	Orlando, FL	<u>Express An Interest</u>
October 9 – 12, 2018	Operation & Configuration	Bedford, NS	<u>Express An Interest</u>
November 5 – 8, 2018	Advanced Configuration	Houston, TX	Express An Interest
November 19 – 22, 2018	Advanced Configuration	Bedford, NS	Express An Interest
December 3 – 6, 2018	Operation & Configuration	Orlando, FL	<u>Express An Interest</u>

### www.trihedral.com/training-courses

# VTScada Support Forum

All topics   Support Forum ×	Cinis —	o x
← → C ☆ ③ https://forum.trihedral.com	ż	7 🖌 :
VTScada Support Forum	Links- 🗐 🦺 🛦	<u>v</u> r
^All topics Mark all as read 116	Торіся	
Search Q	amacneill23 posted Nov 17 at 2:13 pm	
General Discussions (2) 49	Reading data into VTScada from a general RS232 connection	
Rules and News 1	I am wondering how I can read data into VTScada from a general RS232 connection given that the data packet format is known.	
Support Forums 67	δ replies 60 views recent by dougs - 3 days ago at 3:52 pm	
Let us know 0	mwong015 posted Nov 22 at 8.54 am US S S S S S S S S S S S S S S S S S S	
Hide topic messages No Enable infinite scrolling No	I have configured VTScada as a SNMP agent and generated a MIB file from the application. I have followed the SNMP agent configuration according to the following steps:	

Tap the knowledge of our support and development teams as well as our international community of users.

### A repository for:

- Frequently asked questions.
- Solutions to specialized problems.

Anyone can read it. Create a free account to share questions and solutions. https://forum.trihedral.com

# A Different Kind of Roadmap

31 years. One product.

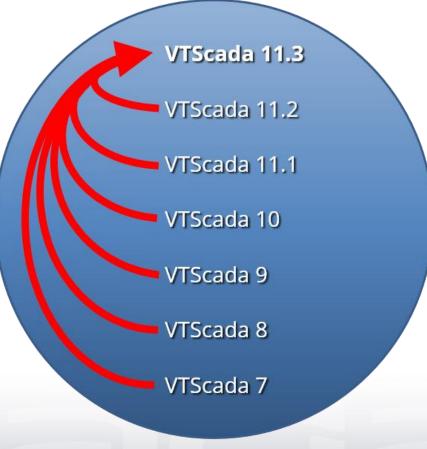


NO DEAD ENDS

### Always a Path Forward

### We never discontinue versions forcing you to start over.

- Install new version directly over old.
- Licensing and options remain unchanged.
- No changes for applications built on standard features.
- Custom features may require alteration and testing.
- Upgrade to the latest version anytime while support is current.



### One Installation One License Agreement

We develop and own all the technologies that make up VTScada.

The fully-integrated design improves integration and scalability.

Built in features remain tightly integrated for the life of the system.



# Our Development and Release Philosophy

### Incremental updates pose less risk of disruption than starting over.

- No feature holdback to force customers to re-buy like Microsoft Windows<sup>®</sup> used to do.
- New features, support, and fixes released together.
- Optional support & update costs frozen at original price while support maintained.
- Upgrades are a budgetary expense not a capital cost.
- VTScada versions never depreciate to zero value, regardless of age.
- You own the version you have.







Software for Monitoring & Control





# - New Features 11.2 - JSON/XML Driver

### JavaScript Object Notation EMCA-404 The JSON Data Interchange Standard

Definition from the JSON Organizan (<u>http://www.json.org</u>)

It is based on a subset of the <u>JavaScript Programming Language,Standard ECMA-262 3rd Edition - December 1999</u>. JSON is a text format that is completely language independent but uses conventions that are familiar to programmers of the C-family of languages, including C, C++, C#, Java, JavaScript, Perl, Python, and many others. These properties make JSON an ideal data-interchange language.

### **Benefits to VTScada Users:**

- Permits easy acquisition of 3<sup>rd</sup> party information from the internet including weather, traffic, commodity pricing, etc.
- More advanced implementations can include control interfaces.
- Live examples.



### - New Features 11.3 -Twilio Support

This paid cloud-based service is an alternative to voice modems.

VTScada continues to supports voice modems for applications where Internet connectivity is not an option.

#### **Benefits to VTScada Users:**

- Solves problem of voice-lines in data centres.
- An alternative to diminishing selection of voice modem hardware.

#### **Requirements:**

- A VTScada server connected to the Internet.
- A Twilio account. Visit <u>https://www.twilio.com/try-twilio</u>.
- At least one VTScada security account with Internet Client privilege.
- We recommend creating a Twilio-only account with no other privileges.

Application Configuration: 20	16 Water Industry Demo - New			-	
Edit Properties	Modify the properties of your a	pplication			
Edit Server Lists			e not enabled unless the application is rur " button applies your changes to the appli		itton is
Edit Security	Display Incoming Alarm Email Ackno	Alarms	Historical Data Viewer	Other	
					^
Create ChangeSet File	Protocol:	POP3			
Apply ChangeSet File	Email server (name or IP):				
	Email server port number:	110			
Export/Sync Tags	SSL:	Do not use SSL	$\sim$		
Manage Types	Username (if required):				
	Password (if required):				
mport/Export Files	Maximum message size (bytes):	100000			
Maintain File Manifest	Twilio Account Settings				
Deploy Changes	Enable Twilio				
	Twilio account SID				
Revert Changes	Twilio auth token				
how Version Log	Domain for Twilio callbacks				- 1
	Realm for Twilio callbacks				
nformation	VTScada username				
	VTScada password	L			~
			A	avanced Mode	Apply



- New Features 11.3 -OpenID Connect

### **Definition from the OpenID Organization** (<u>http://openid.net/connect</u>)

OpenID Connect allows clients of all types, including Web-based, mobile, and JavaScript clients, to request and receive information about authenticated sessions and end-users. The specification suite is extensible, allowing participants to use optional features such as encryption of identity data, discovery of OpenID Providers, and session management, when it makes sense for them

### **Benefits to VTScada Users:**

- Permits integration of VTScada Security with 3<sup>rd</sup> party Authentication servers on Anywhere Client.
- Single sign-in (one Password access to many systems)
- Two-factor authentication (i.e. Google Authenticator or Apple Touch sensor or Apple Face recognition)

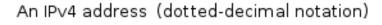


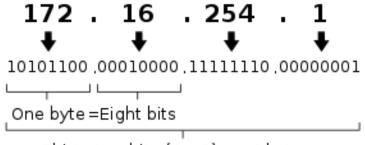


# - New Features 11.3 -IPV6 Support

#### **IPv4 Addresses are Running Out**

- 4,294,967,296 addresses available
- ISPs, like Verizon, announced a year ago that IPv4 addresses are running out.
- Affects Cell modems and connected devices that use Public IP's.

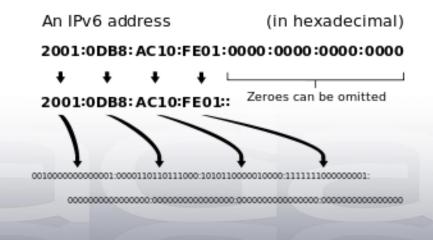




Thirty-two bits (4 x 8), or 4 bytes

#### IPv6 is the Next Standard

- 340,282,366,920,938,463,463,374,607,431,768,211,456 addresses available
- Next standard able to handle IIoT connectivity.
- A significant code change for VTScada but users are unaware of change
- Seamlessly supported alongside IPV4 within VTScada.





- New Features 11.3 -IEC Driver

### IEC 60870-5

A collection of standards by the <u>International Electrotechnical</u> <u>Commission</u> for the transmission of SCADA telemetry control and information via a broad class of devices from around the world.

- Includes time stamping and Report by Exception.
- VTScada can also act as an IEC slave (virtual PLC) with this driver.

#### **Benefits to VTScada Users:**

This driver provides increased flexibility when choosing monitoring and control hardware for our growing number of European customers.

New IEC 60870-5 Driver Properties			:
ID Communications	Protocol	VRTU	VRTU Config
Port			
*PortMissing			× 🔓 🗣
Device Timezone			
Uses Server's Time Zone (No DST)			~
Enable Time Synchronization	✓ Hold		
Number of outstanding ASDUs (K)	IP Networ	k Listener Group	
3			~
Response Timout (T1) (seconds)	IP Allow		
5			+
ACK Response Timeout (T2) (seconds)			-
5	]		*
			+
		0	K Cancel



### - New Features 11.3 -Download Files From Anywhere Clients

Save files from the VTScada Anywhere Client including:

- Reports generated by the VTScada Report Page or Tag.
- Exported data from the HDV.

#### **Benefits to VTScada Users:**

Anywhere Clients are now equivalent in every way to standard runtime workstations.



# VTScada Operational Features



### Built-in Historian - No Cost or Configuration

### VTScada Historian Standard Component \*

- A native database in every application.
- Configure synchronized redundant databases in seconds.\*\*
- Configure additional database formats as needed.\*\*



SQL Server, Oracle, MySQL and SQLite are trademarks of their respective owners. \* Other database formats licensed and installed separately. \*\* Requires additional VTScada licenses.

### **Operator-Created Trending**

### Historical Data Viewer (HDV) Standard Component

- Click values to open custom trends.
- Easily save trend groups for future use.
- Add encrypted notes to add context.

FiltersTurbidity 🗸 😯	-   🖹   6 Hours 🗸 🖬 💆	Averages v 15 Minutes v	
Time	.\Filter#1\Turbidity Filter#1 Turbidity	\Filter#2\Turbidity Filter#2 Turbidity	\Filter#3\Turbidity Filter#3 Turbidity
05:15	0.0624622	0.058375	0.0624622
05:30	0.0624571	0.058367	0.0624571
05:45	0.0624539	0.058363	0.0624539
06:00	0.0624580	0.058369	0.0624580
06:15	0.0624617	0.058374	0.0624617
06:30	0.0624631	0.058376	0.0624631
06:45	0.0624614	0.058373	0.0624614
07:00	0.0624581	0.058369	0.0624581
07:15	0.0624570	0.058367	0.0624570
07:30	0.0624550	0.058364	0.0624550
07:45	0.0624566	0.058367	0.0624566
08:00	0.0624635	0.058376	0.0624635
08:15	0.0624611	0.058373	0.0624611
08:30	0.0624569	0.058367	0.0624569
08:45	0.0624566	0.058367	0.0624566
09:00	0.0624602	0.058372	0.0624602
09:15	0.0624606	0.058372	0.0624606
09:30	0.0624564	0.058366	0.0624564
09:45	0.0624558	0.058365	0.0624558
10:00	0.0624602	0.058372	0.0624602
10:15	0.0624556	0.058365	0.0624556
10:30	0.0624584	0.058369	0.0624584



# Alarm Management and Action Logging

### New Tools Based on ISA 18.2 Alarms Management Standard Standard Component

Separate encrypted databases for all Alarms	System Alarm DB VIScad		3 % II 🗂 30d - 🏹	Alarm Page ۲ ۲۰۰ ۲۰ ۲۰ ۲۰ ۲۰	Easily filter down to c
and Events.	All Alarm Actio			Filter View Sounds	the Alarms you need.
	System Alarm DB				-
	System Event e Unacke	d Current Shel	ved Disabled Confi <u>c</u>	gured	M Advanced Filtering
	Time	✓ Event	Area	Name	Find Alarms and Events with this description:
	12016-12-22 11:19:07	<ul> <li>Acknowledge</li> </ul>	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	Case sensitive WaterTreatmentPlant\Pre-Mix\RawWater
co colour averabola and	11:18:29	Normal	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	✓ Include children
se colour, symbols, and ound to meet the visual 🛛	2016-12-22 11:18:24	Active	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\	in this area: with this priority:
	2 2016-12-22 10:22:49	Shelve	Water Treatment Plant	WaterTreatmentPlantDemo\.\WaterTreatPlantSim\Pumps\Pump0\	Or higher priority
eeds of your operators.	2 2016-12-22 10:22:43	Shelve	Water Treatment Plant	WaterTreatmentPlantDemo\.\WaterTreatPlantSim\Tanks\Tank3\Tar	as this event:
	2 2016-12-22 10:14:21	S Unshelve	Water Treatment Plant	WaterTreatmentPlantDemo\.\WaterTreatPlantSim\Tanks\Tank1\Tar	
	→ 2016-12-22 10:14:19	S Unshelve	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\Tanks	in this date range: 3/ to 3/ OK Cancel
	→ 2016-12-22 10:14:08	Shelve	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\Tanks	
	2 2016-12-22 10:14:00	Shelve	Water Treatment Plant	WaterTreatmentPlantDemo\.\WaterTreatPlantSim\Tanks\Tank1\Tar	
Shelved Alarms won't	2016-12-22 10:04:16	S Unshelve	IT	ITResources\Workstation_Barry\PercentCPUUsed	
distract operators but		Shelve	IT	ITResources\Workstation_Barry\PercentCPUUsed	
are recorded in the	16:26:41 🔶 🔶	<ul> <li>Acknowledge</li> </ul>	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	
Events database.	🔶 2016-12-14 16:26:37	🐥 Normal	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	
₩ Shelve Selected ×	2016-12-14 16:26:32	Active	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	
Sherre Selected A	15:54:13	S Unshelve	IT	ITResources\Workstation_Dave\BatteryLevel	
Shelve the selected alarm	15:53:49	Shelve	IT	ITResources\Workstation_Dave\BatteryLevel	
● for 5 minutes ∨	12:00:06 12:00:06	<ul> <li>Acknowledge</li> </ul>	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	
	12:00:00 🔶	🐥 Normal	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	
○ until 33 2016-05-04 12:00 ∨ ○ indefinitely	2016-12-06 11:59:55	Active	Water Treatment Plant	WaterTreatmentPlantDemo\TCPIP Port\WaterTreatPlantSim\TestAl	

OK

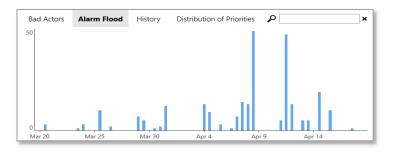
Cancel

# Alarms Tuning Reports

### Quickly identify and eliminate nuisance alarms.

#### Bad Actors Report

Summary of alarm occurrences within a specific period, sorted by the number of activations.



#### Databas Q Distribution of Priorities **Bad Actors** Alarm Flood History Count Description Name 2 Zone 1 Local TCP Port\PLCSim\Tank 1\Tank Leve 2 🔶 Zone 2 Local TCP Port\PLCSim\Tank 2\Tank Level Monitor tank level HIC 2 Zone 3 2 3 Local TCP Port\PLCSim\Tank 3\Tank Level Monitor tank level HIGH

#### **Alarm Flood Report**

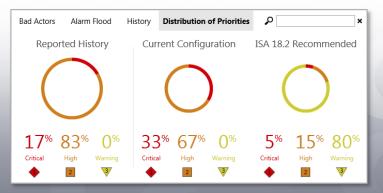
Count of alarms tripped within equal time slices. Click a bar to zoom into that period.

7 30d -

All	Database	•	i <mark>≫</mark> ♪ Analysis	°# [7]	10d ▼ ▼ 5 5 5 6 A Ξt 1 *	
Ba	ad Actors	Ala	rm Flood	History	Distribution of Priorities	
	Date 🔻		Event	Area	Name Description	User
2	2016-04-07 12:03:29	•	Active	Zone 1	Local TCP Port\PLCSim\Tank 1\Tank Level Monitor tank level HIGH	
2	2016-04-07 11:00:50	<u>۾</u>	Active	Zone 1	Local TCP Port\PLCSim\Tank 1\Tank Level Monitor tank level HIGH	
1>	2016-04-07 10:55:36	۰	Active	Zone 2	Local TCP Port\PLCSim\Tank 2\Tank Level Monitor tank level HIGH	
2	2016-04-07 10:54:05	٠	Active	Zone 1	Local TCP Port\PLCSim\Tank 1\Tank Level Monitor tank level HIGH	

### History Report

All active and trip alarm events within a specific period.



#### **Priority Distribution Report**

Compares priority of configured alarms and actual alarm occurrences against ISA's recommended best practices.

# Reporting

### VTScada Reports Page Standard Component

- Ad-hoc or scheduled reports.
- Simple built-in report generator.
- Custom Excel<sup>®</sup> Report Templates.

I. Report Type						-3. Reporting Period
Daily Snapshot Repo	rt			~		Start Time
						Jul 22, 2015 3:09 PM 📄
. Tag List	Types					End Time
Load Group	Loggers				~	🛐 Jul 22, 2015 4: 09 PM 🚍
coud oroup	Areas				· · ·	Presets
Save Group	Areas					Last 60 minutes before trigger time 💙
ags Available: (1471)				Tags in Report: (4)	•	-4. Number of Previous Periods
LiftSimulation\LiftSta		Waste Water Lift Stations Simulated D		LiftSimulation\LiftStationSimulatedData	Maximum Station Inflow (Rate) Feedbac	
LiftSimulation\LiftSta		Lag Pump Start Set Point		LiftSimulation\LiftStationSimulatedData	Minimum Station Inflow (Rate) Feedbac	
LiftSimulation\LiftSta	tionSimulatedDat	Lag Pump Stop Set Point		LiftSimulation\LiftStationSimulatedData	Pump 1 Capacity Feedback (gpm)	-5. Report Destination
LiftSimulation\LiftSta		Lead Pump Start Set Point		LiftSimulation\LiftStationSimulatedData	Pump 2 Capacity Feedback (gpm)	Output Type
LiftSimulation\LiftSta		Lead Pump Stop Set Point				Default Printer 🗸 🗸
LiftSimulation\LiftSta		Number of Pumps Running				Email Report
LiftSimulation\LiftSta LiftSimulation\LiftSta		Pump 1 Elasped Time Meter Totalizer Pump 2 Elasped Time Meter Totalizer				Email Report as Attachment
LiftSimulation\LiftSta ModiconDvr	nuonsimulatedDat	Pump 2 clasped time Meter Totalizer				
Natashia						Email Settings
NetworkInformation' NetworkInformation'			**			Printer
NetworkInformation NetworkInformation		PLC simulator	Þ			Default Printer
VetworkInformation		Determination of Dialer Server				Browse
NetworkInformation			4			browse
NetworkInformation			44			-6. Report Options
NetworkInformation <sup>1</sup>			44			Use Excel to display screen reports
NetworkInformation						Use separate sheets/tables
NetworkInformation' NetworkInformation'						Rename sheets/tables
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	9					
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	14					
Reports #	16 250.0 17					
100	18 19 200.0					
	20					
	21 22 ± 150.0					= fung 1
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	25 27 sc.o					
	21 150.0 22 100.0 23 20.0 24 100.0 25 26 27 50.0 28 23 30 0.0					
	30 0.0	Lift Station 01 Lift Station 02	1.0.0	ation 03 Lift Station 04 Lift Statio	n 05 Lift Station 06 Lift Station 07	

### **Enterprise Support** Standard in Development Runtime Licenses

Share data with Enterprise systems.

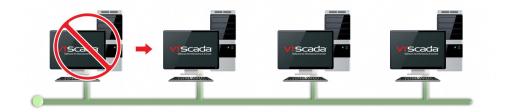
- ODBC Server. \*
- OPC Client / Server.\*
- Web Services.\*
- SNMP Agent.



# Automatic System-wide Redundancy

#### Server Failover

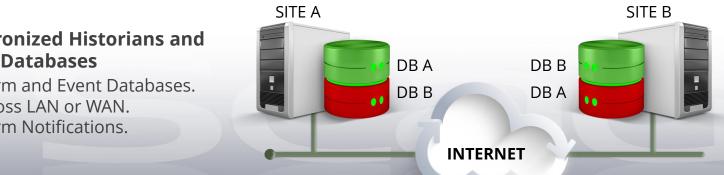
- Application Servers.
- Thin Client Servers.
- Load-share services.



#### **Network Failover**

- Unique Driver Multiplexer.
- Redundant Networks or Devices.





#### Synchronized Historians and Alarm Databases

- Alarm and Event Databases.
- Across LAN or WAN. н.
- Alarm Notifications. н.

# Integrated Alarm Notification System

### **Critical Alarms Find You Anywhere**

Mode Enabled  Email  (SMS ready) Email (SMS ready) Email (SMS ready)
Email (SMS ready) Email (SMS ready)
Email (SMS ready)
×
ntinue Roster Sequence Not Contact
User Name
V

- Tightly integrated for the life of our system.
- Create rosters of up to 30 contacts.
- Configure any number of rosters.
- Enable rosters by date and time.



# **Thin Clients**

### Remote Access from Anywhere Optional Component



VTScada Application Internet Server Enabled.

#### **VTScada Anywhere Client**

HTML5-compliant devices. Consistent across all devices. No reporting or file export.



#### **VTScada Internet Client**

PCs and laptops. Full workstation experience. Full reporting and file export.



#### **VTScada Mobile Client**

HTML5-compliant devices. Great for small screens and data plans. Full monitoring and control.



Choose the format that best suits your device and data plan.

https://www.tribedral.com/water.wastewater.thip.client.demo

# VTScada Slippy Maps



# VTScada Development Features

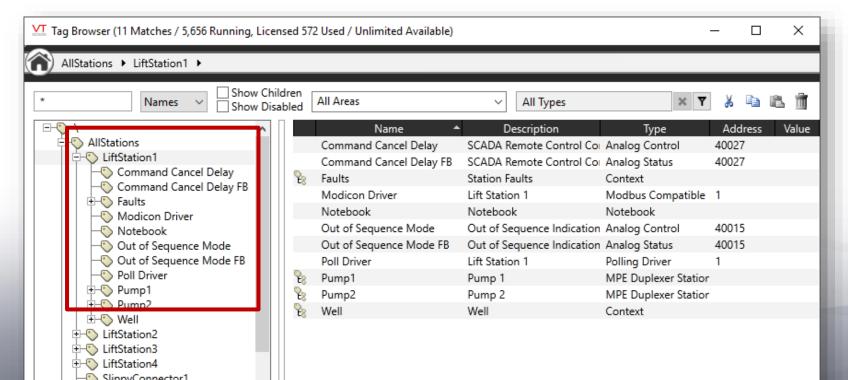


### Tag Structure Model

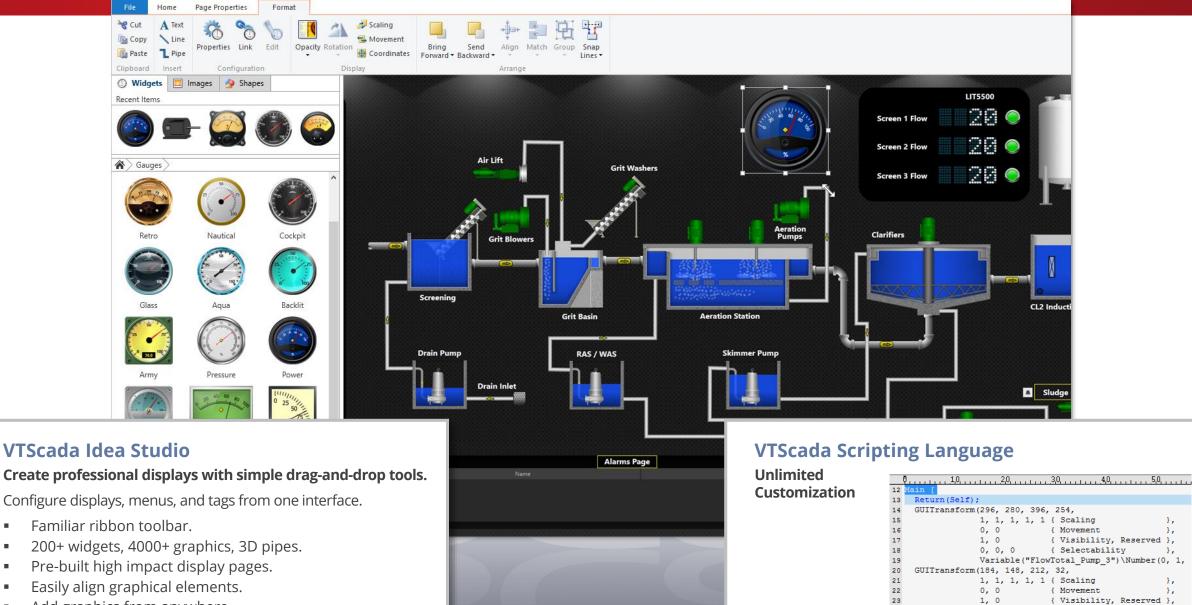
#### VTScada Hierarchical Tag Browser Standard Component

Group Together Tags to Reflect Real-World Structures

- Save time and reduce errors.
- Draw multi-tag equipment in one step.
- Only I/O addresses count towards your chosen tag limit.
- Free conversion service.



# Intuitive Display Development



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{ Selectability

Add graphics from anywhere. 

# Easy Application Deployment

# Online Deployment

#### Standard With Development Runtime Licenses

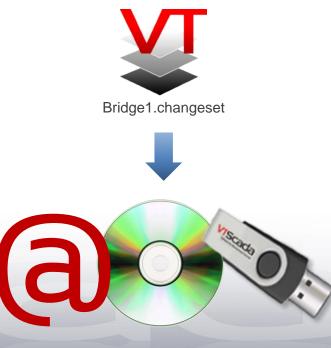
- Concurrent multi-user development.
- No configuration server required.
- Instant network deployment after changes validated.

### Single-file Deployment Standard Components

- Simple to create, distribute, and import.
- Easy to share applications with support teams.
- Backup or clone applications in seconds.



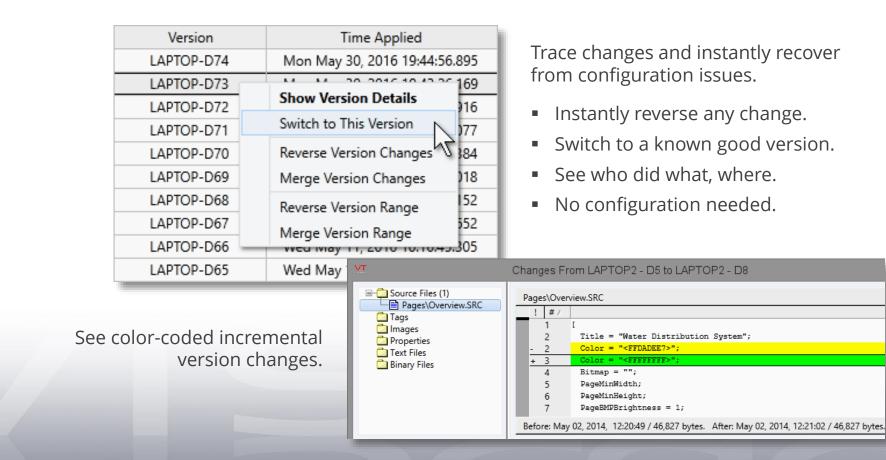




Easy to distribute.

# Change Management

### VTScada Application Version Control Standard Component



# The Best Technical Support in the Business



The VTScada Support Team

#### Our customers are our best spokespeople.

"What impressed me most about Trihedral and VTScada is not simply the incredible design of the software and smooth transition from our previous HMI package, but the accessibility of staff and their pride in their product." - Jay Nicholson - Joint Municipal Water and Sewer Commission - Lexington, SC

"I can state unequivocally that 'providing quality products with exceptional services' is not only part of [Trihedral's] mission statement, but that it really is part of your business culture." - Craig Corzine - President - CSE Engineering Inc., CA

### New licenses include 90 days of SupportPlus.

- Renewals are 15% of the original software price per year while you remain current.
- Includes 9-5 AST phone/email support and software version upgrades.
- 24/7, VTScada only or application-specific options available.

# Free 50 I/O License

### We are sharing our passion for instantly intuitive SCADA with the world.

Introducing...

# **VTScada**LiGHT<sup>M</sup>

A free development/runtime suite.

- One mobile connection.
- No expiration or runtime limits.
- Perfect for small industrial and personal applications.



To try VTScadaLIGHT, select this checkbox during installation.

Use VTScadaLIGHT (free), restricted to ten installations per organization



# More Information

#### **Contact Us.**

1 (800) 463-2783 (Toll-free in North America) info@trihedral.com www.trihedral.com



Bedford, Canada (Head Office)



Aberdeen, UK



Orlando, USA



Calgary, Canada



Birmingham, USA

